

Aspire

MEMBER
REWARDS

DISCOUNTED TICKETS

Discounted and free tickets are for selected events only.

UTILITY BILL PAYMENT

You can use your points to pay your bills. Bring your bill to reception with your membership card and the club will organise payment.

BIRTHDAY VOUCHER

All Tiers may claim their birthday voucher from the Members Reward Kiosk during their birthday month.

VISITATION POINTS

Visitation points are redeemed by swiping your card through the Members Reward Kiosk. Points will be added directly to your card and can only be claimed once a day.

ANNUAL CELEBRATION DINNER

Invitation to this special night is for the invited member and their guest of choice.

ADDITIONAL MONTHLY BONUS POINTS

Additional Bonus Points are calculated on turnover for the month. Bonus Points do not contribute to tier level and are redeemable points only.

EXPIRATION OF BONUS POINTS

All member's points will expire on the 30th June with the exception of the VIP tier.

PLAYER ACTIVITY STATEMENT

Player activity statement available upon request.

GUIDELINES TO ASPIRE

The use of a membership card that is not your own is prohibited. Allowing another member to use your card is prohibited. Membership, rewards points, bonus points, birthday points or any redeemable food, beverage or gifts are non-transferable. Members who are suspended, excluded, expelled or are deemed un-financial will forfeit all accrued points. Management will use their discretion if failure to follow these guidelines occur. Benefits subject to change with the discretion of management.



Help is close at hand

GAMBLE AWARE
gambleaware.nsw.gov.au
1800 858 858



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Ph: (02)4943 3766

<http://clubcharlestown.com.au>

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MEMBER REWARDS

Benefits	Bronze	Silver	Gold	Platinum	VIP
	1 - 2,999	3,000 - 6,999	7,000 - 9,999	10,000 - 24,999	25,000 +
Earn Points through bar & bistro purchases	✓	✓	✓	✓	✓
Entry in to member promotions	✓	✓	✓	✓	✓
Earn points through gaming machine play	✓	✓	✓	✓	✓
Utility bill payment	✓	✓	✓	✓	✓
Birthday voucher	\$5	\$10	\$20	\$50	\$75
Discounts on function room hire		10%	20%	50%	FREE
Visitation points	10	20	30	50	100
Annual celebration dinner			Invited + gift	Invited + gift	Invited + gift
Discounted tickets to club events			10%	50%	FREE
Additional monthly bonus points				10%	20%
Weekly meal bonus				\$10 a week	\$10 twice a week
Non-expiration of points					✓

CLUB CHARLESTOWN AND LAMBTON MEMBER REWARDS PROGRAM

ASPIRE is a tiered member rewards program that is available to all financial members. Upon joining the club, members are placed into the Bronze entry level. Members progress through the tiers based on the amount of points earned over a 6-month period.

THERE ARE 2 TYPES OF POINTS AVAILABLE TO MEMBERS:

REWARDS POINTS- are earned through the use of your card on food or beverage purchases or by inserting your card in the gaming machine whilst playing. Points earned through gaming machine play are based on turnover.

\$1 spend = 1 point (bar and bistro)

\$10 turnover = 1 point (gaming)

BONUS POINTS- are additional points that are issued as part of the benefits of the rewards program. These do not contribute to your tier level and are redeemable points only.

When redeeming, 1point = 1c

TIERING

Tiers are based on REWARDS points earned over a 6-month period. (Not inclusive of bonus points). Levels are based on points earned not point balance.

VIP 25,000+ POINTS

PLATINUM 10,000 - 24,999

GOLD 7,000 - 9,999

SILVER 3,000 - 6,999

BRONZE 1 - 2,999

LEVEL UP- Points are reviewed at the beginning of every month. If you are eligible to be moved up into a new tier, you will be promoted by the 5th day of the month.

LEVEL DOWN- Points are reviewed on a 6-month basis. If you have not retained the point level over the required time period, you will be moved into a new tier by January 5th and July 5th.

